

DUCH BDSM - JAKUB CHOROSZKIEWICZ

ul. Michała Ossowskiego 10 lok. 8
42-200 Częstochowa
email: duch bdsm@gmail.com
tel.: +48 536 798 166

....., dated

Consumer's Name and Surname

.....

Consumer's Address

.....

Product Complaint

I hereby inform you that the product purchased by me on

..... is not in compliance with the agreement.

The non-compliance of the product with the agreement consists of:

.....
.....

The non-compliance of the product with the agreement was confirmed on:

.....

Therefore, based on the Act of May 30, 2014 on Consumer Rights, I demand:

- replacement of the product with a new one under art. 43d sec. 1 of the Consumer Rights Act*)
- free repair of the product under art. 43e sec. 1 of the Consumer Rights Act*)
- a reduction in the price of the product by the amount of (in words:) PLN. Please refund the specified amount to the account / by postal order to my address under art. 43e sec. 1 of the Consumer Rights Act*)
- I withdraw from the agreement and request a refund of the product price to the account / by postal order to my address under art. 43e sec. 1 of the Consumer Rights Act *

If you run a sole proprietorship and have purchased the product as part of a sales agreement directly related to your business activity, please mark the appropriate answer:

- I declare that the sales agreement does NOT have a professional character for me, which arises in particular from the subject matter of my business activity.
- I declare that the sales agreement HAS a professional character for me, which arises in particular from the subject matter of my business activity.

Yours sincerely

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* cross out as necessary